



Republika Slovenija

Ministrstvo za javno upravo

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One stop shop: e-VEM





Flow of the presentation

- one stop shop concept
- project key activities
- one stop shop project scheme
- challenges of the project
- impacts, savings for users



One stop shop project

Reasons for start:

- a gap in the area of support to business subjects
- strong initiatives and commitments to eliminate administrative obstacles in the area of entrepreneurship
- to simplify communication between entrepreneurs and the state
- the idea of One stop shop occurred, but no further steps were taken till 2005- creation of E-one stop shop project (e-VEM)



E-One stop shop

To assure a suitable information support for the future entrepreneur - self employed person and to enable him/her to start with business operations in the shortest time possible.

Duration: : 1.6.2005 - 1.7.2005

Budget: 250.000 euros for development, without infrastructure



Key activities of the project

1. Organization: project board appointment, project plan.
2. Operational implementation: work within project board (18 meetings) and in working sub parties: registration to Agency of the RS for public and legal records and services, activities regarding the registration of tax data, health and pension data, activities for system integration of involved institutions.
3. Standard definition for data exchange and electronic signature.
4. Regulatory framework: Amendment of Companies Act, Rules of the method and procedure of registration and data management of entrepreneur in Business register of Slovenia.



5. Cooperation with VEM: Harmonization of activities with project board VEM, scenario elaboration for activation of Phare means, definition of enter points One stop shop.
6. Promotional activities: prototype formulation for conferences, statements for media etc.
7. Public tender for selection of the contractor.
8. Safety scheme definition, definition of administrators of rights for referents.
9. Central One stop shop archive (signed xml, original documents from entrepreneurs and signed documents from referents VEM).
10. Definition of technological requirements for local enter points.



One stop shop services

Portal for legal persons (<http://evem.gov.si>) offers:

- registration of entrepreneur and entry into the Business register of the RS
- sending tax data to register into the Tax register
- registration of entrepreneur into obligatory health insurance
- registration of entrepreneur's children into obligatory health insurance
- entry of changes of the company in the register of companies
- closure of the natural person
- all above mentioned procedures can be done by internet from home or on entry point
- e-handed decisions from public institutions



In the RS there are over 200 active entry points which are:

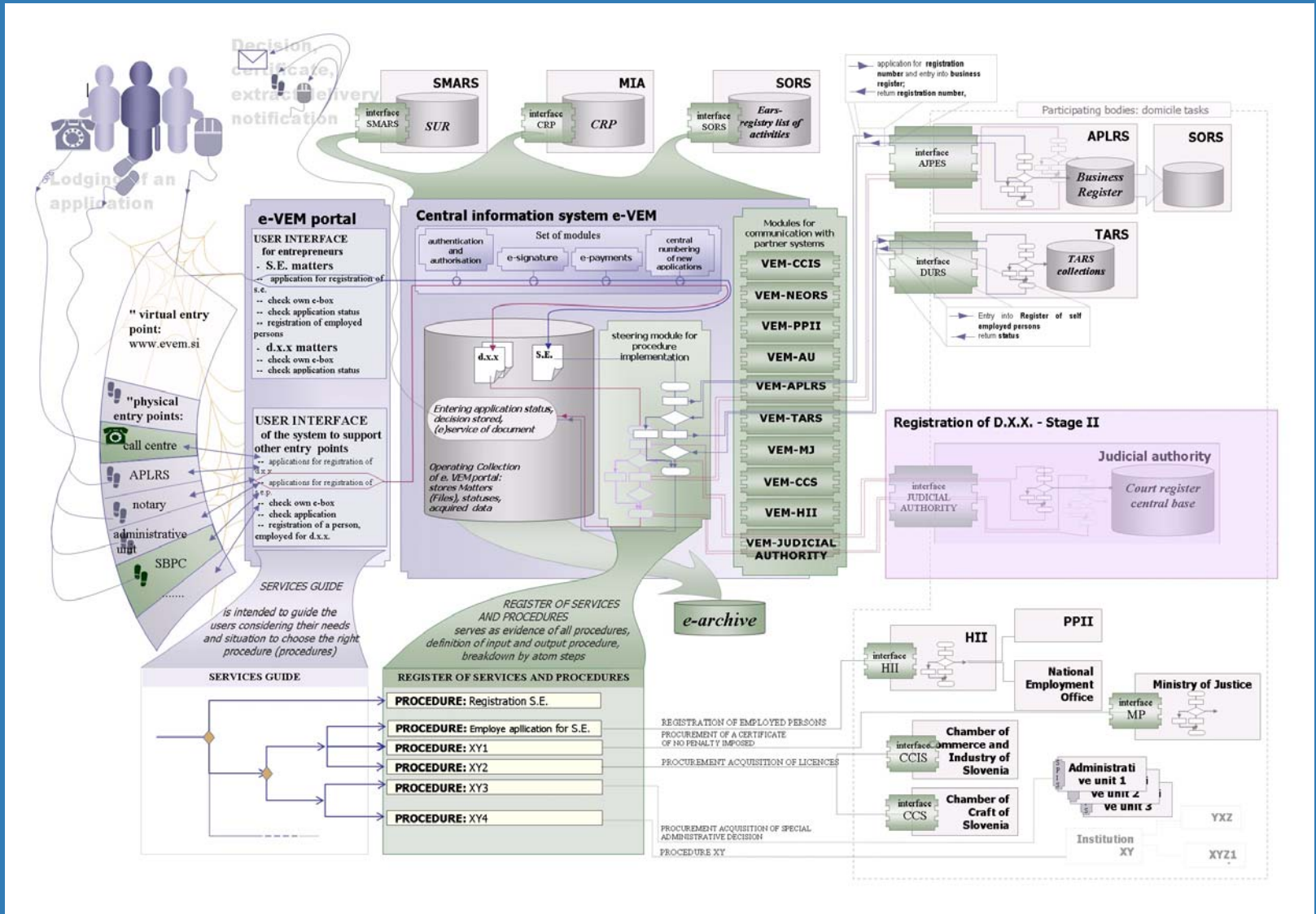
- AJPES (Agency of the Republic of Slovenia for Public and Legal Records and Services)
- Administrative units
- JAPTI (Public Agency of the Republic of Slovenia for Entrepreneurship and Foreign Investments)
- DURS (Tax Administration of the Republic of Slovenia)
- District Units of Chamber of Craft of Slovenia
- District Units of Chamber of Commerce and Industry of Slovenia

And one virtual entry point

That means that each 97 square km in Slovenia have one enter point where a citizen can register a company- self employed person.



Scheme of the system





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State Portal for legal persons



Project challenges - key success factors

Integration of systems and connecting the institutions

Top management support

Promotion

Trained clerks

Assumption of personal responsibility



Impacts

Reached goals

- Increased trend of registrations





- accuracy at filling in the forms (due to connection to registers)
- service not limited by time or geographical factor (24*7*365)
- the procedure of opening the business and receiving a decision that claims that a natural person may start operating can be done electronically
- increased data exchange between institutions of the public administration → reduced work and abolishment of sending of papers



Savings for citizens

Savings on:

- time (1 day)
- tax (abolished)
- forms (abolished)
- transport costs (concept one stop shop)

Estimation of savings = 807.833,00 EURO per a year for citizens

Costs when registering a company from home: 0 EURO



Plans for the future

- in the phase of starting the project one stop shop for other forms of companies: limited companies and unlimited companies
- maximum time needed from sending the application to register into the register of companies, business register, and tax register till receiving the decision on registration, on 5 days
- process renovation, adoption of the legislation



Thank you for your attention!

Discussion: Teja Batagelj, Dušan kričej